Grand Rapids Airport Access Study Phase 2 Survey Summary – GRR Employees

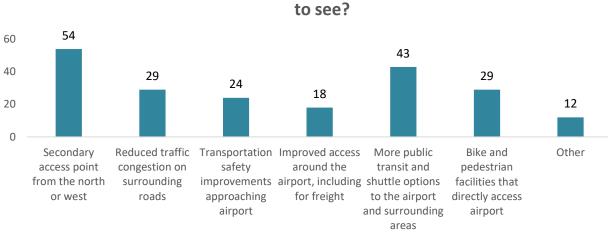
Overview

A total of 6,723 survey submissions were received, and responses came from nationwide participants who have traveled to or from the airport. This summary focuses on the 134 survey participants who selected "I work at the airport". Since all the questions are optional, not all recorded participants completed all questions. The survey was open on August 1, 2022 and closed on September 9, 2022.

Airport Access Improvements

What are the top 2 airport access improvements you would like to see?

More public transit and shuttle options to the airport and surrounding areas" and "Secondary access point from the north or west" are the top two improvements selected by survey participants. Other improvements mentioned in the comments include providing closer and more parking lot with bathrooms for airport employees.

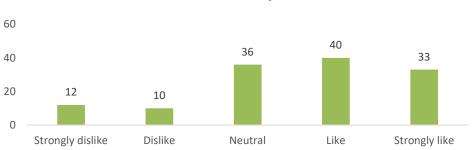


What are the top 2 airport access improvements you would like to see?

Conceptual Alternatives – Airport Roadway Access

Access Points from I-96/36th Street

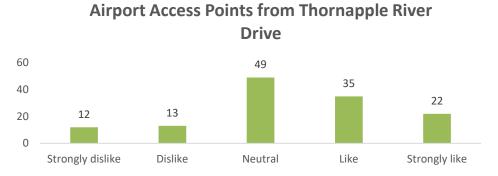
This has an overall positive rating. Over a half of people selected "Like" or "Strong like" for this alternative.



Access Points from I-96/36th Street

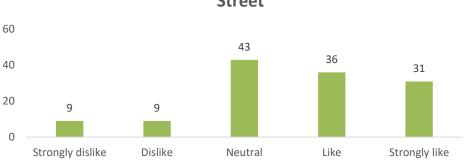
Airport Access Points from Thornapple River Drive

The results are towards a relatively neutral rating.



M-6 Interchange near 48th Street and 60th Street

The results are towards a neutral to positive rating.



M-6 Interchange near 48th Street and 60th Street

Please comment on your ratings above, or provide any additional ideas you have for how to improve roadway access:

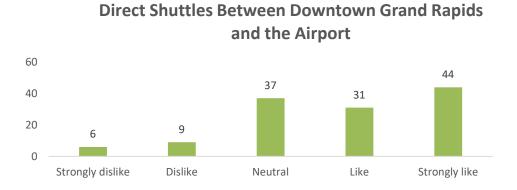
Frequently mentioned topics in the comments are:

- It is alright but could be better, especially for pedestrians
- I-96/36th would be great!
- Easier way to get from the airport to the parking lot

Conceptual Alternatives – Multi-modal Access Features

Direct Shuttles Between Downtown Grand Rapids and the Airport

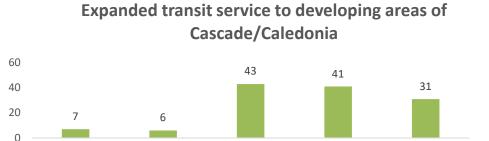
This alternative has an overall positive rating. More people selected "Strongly like" for this alternative than all the other ratings.



Expanded transit service to developing areas of Cascade/Caledonia

Dislike

This alternative has a neutral to positive rating.



Neutral

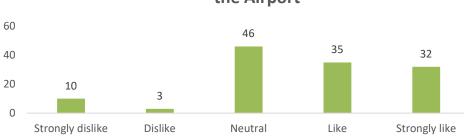
Like

Strongly like

Pedestrian and bike facilities directly accessing the Airport

This alternative has a neutral to positive rating.

Strongly dislike



Pedestrian and bike facilities directly accessing the Airport

Please comment on your ratings above, or provide any additional ideas you have for how to improve roadway access:

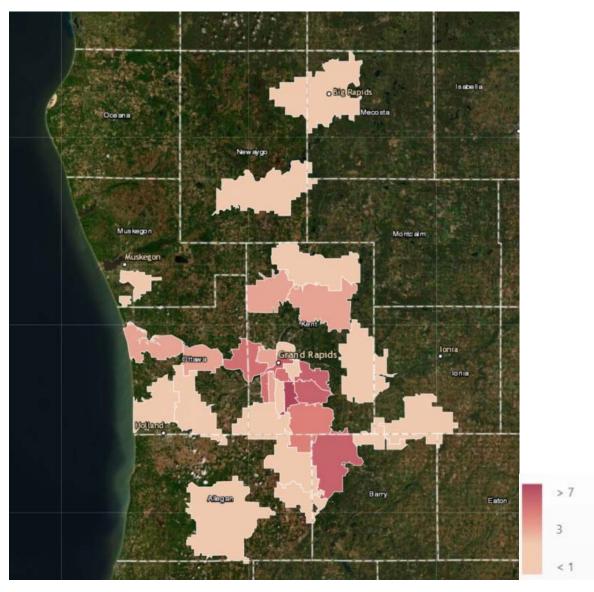
Comments that addressed transportation related issues are:

- Bike and shuttles are great
- Maybe \$30 Shuttle bus from Muskegon
- Add another lane

Demographic Questions

Zip Code

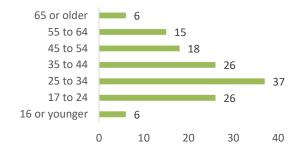
Most people are from areas of Grand Rapids, Wyoming, Walker and Kentwood.



Distribution of survey participants' residential zip code

What is your age group?

What is your age group?

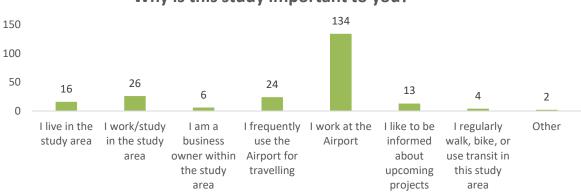


What is your yearly household income?

What is your yearly household income?



Why is this study important to you? (Select all that apply)



Why is this study important to you?

How would you describe your race?

How would you describe your race?

