Windows 7 & 8 / Citrix Performance Issue

Problem: The following steps below are recommended if a workstation starts to run slow after installing the Citrix plugin to run REGIS.

Solution

1. Open the Command Prompt and run as administrator

2. Type: *netsh interface tcp set global rss = disabled*

3. Type: *netsh interface tcp set global autotuninglevel = disabled*

4. Log back into Citrix and start a new session to test. If the session is still running slow please contact the Help Desk 776-7744.

For assistance or additional information on logging into the REGIS ArcGIS environment, please call the REGIS Help Desk at (616) 776-7744, send an e-mail to *regis@gvmc.org*, or consult the REGIS Support Center at *http://www.gvmc-regis.org/regis_users.html*. For information on GIS training offered at REGIS contact visit the REGIS training website at http://www.gvmc-regis.org/training.html